

PROFILE



PHYSICAL SECURITY
SECURITY TRAINING
CONSULTING & ASSESSMENT
RISK AND PROTECTION MANAGEMENT
SECURITY TECHNOLOGY
SECURITY CONTINGENCY MANAGEMENT

Western Cape Branch - Suite 6, 2nd Floor, 2 Adderley Street, Cape Town

Eastern Cape Branch – 18 Chamberlain Road, Berea, East London

Gauteng Branch – Route 21, Corporate Park, Nellmapius Drive, Irene

Free State Branch – 7 Brill Street, Westdene, Bloemfontein

Background

LEADING PROTECTION SOLUTIONS DELIVERED THROUGH EXCEPTIONAL CUSTOMER SERVICE

Chippa Training Academy (Pty) Ltd t/a Protection Services (CPS) is a division of Chippa Group. CPS was formed in 2008 and is a wholly African owned enterprise. This experienced and professional security service provider specialises in Asset Protection & Guarding, Anti-Cable Theft, Armed Response, VIP Protection and SASSETA Training. It employs more than 600 security officers and staff. Our security guarding division covers the full range of services including static post duties, perimeter and mobile patrol duties, access control, reception duties, parking control, reaction teams, anti-cable theft units, emergency and disaster management systems, crowd and riot control as well as effective operational management and control systems and procedures. These services are provided on a 24-hours a-day, 7 days-a week basis at either a national, regional or site-specific level.

We have secured a number of blue chip private and public enterprises and government departments across the country including PRASA/Metrorail, the Free State Development Corporation, South African Police Services (SAPS) Cape Peninsula University of Technology, University of the Western Cape, TRANSNET, Western Cape Department of Housing, and ESKOM to mention but a few.

We have experience in guarding sensitive facilities such as police infrastructure, sports venues or educational facilities. CPS is known for its reliability and consistency in delivering comprehensive, high-quality, flexible, customer-driven and intelligent security solutions backed-up by rapid roll-out and emergency-management capabilities.

Value-Added Service Proposition:

1. Intelligence-based partnership approach to security service provision.
2. Creative, flexible and cost-effective loss control solutions.
3. Unique approach to fieldwork security training guarantees outstanding security services.
4. Provision of integrated, innovative and high quality security services.
5. Contribute meaningfully to Government's strategic plan of improving the quality of life through the provision of employment opportunities and the participation in social responsibility programmes.

Organisational Capacity

STRATEGIC PARTNER OF CHOICE OFFERING INTEGRATED SECURITY SOLUTIONS

Our team consists of the following key management members:

- Chief Executive Officer
- Senior Manager : Legal
- Operations Manager : Guarding Division
- Senior Manager: Training Division
- Senior manager: Business Support
- Regional and Area Operations Managers
- Regional Training Manager
- Human Resources Manager
- Financial Manager
- Site Supervisors



BEE OWNERSHIP STRUCTURE

CPS is a wholly-owned Black Economic Enterprise that has adopted a comprehensive Employment Equity Plan, which ensures that such issues are addressed in a structured and well-managed manner.

The company has been certified as a **Level 1** contributor to BBEE by independent IRBA Accredited Auditors

The company's ownership structure is as follows:

- 35% African Female
- 65% African Male



PROFESSIONAL MEMBERSHIP

- PSIRA
- SASSETA
- Wesgro

ACCREDITATION

Chippa's Training Academy is accredited by:

- The Safety and Security Sector Education and Training Authority (SASSETA)
- The Private Security Industry Regulation Authority (PSIRA)
- South African Police Services National Key Points Regulator (SAPS NKPR)
- Civil Aviation Authority (CAA)

TRAINING SPECIALISATION

CPS offers training in the following areas:

- PSIRA Grades Training
- SASSETA Learnership and Skills Programmes
- National Key Points Training
- Firearm Training
- VIP Protection Training
- X-Ray Interpretation
- Dangerous Goods Handling
- Basic First Aid
- Fire Fighting
- Emergency and Disaster Management
- Customer Liaison, Reception and Access Control
- Computer Training
- Security management and Control Systems
- Customer Security/Protection Services Training



Operational Reach

NATIONAL REACH ... LOCAL PRESENCE ... INDIVIDUALISED SOLUTIONS

Chippa Protection Services has regional offices located throughout South Africa's major metropolitan areas. The offices are comprehensively equipped with sufficient human resources and include Control Centres and Radio Rooms:

1. Cape Town
2. East London
3. Port Elizabeth
4. Bloemfontein
5. Pretoria

Service Portfolio

BESPOKE SOLUTIONS OFFERING TRUE VALUE TO CUSTOMERS

- Aviation-, High-Risk Cargo- and Close Protection
- Strategic Installation/NKP Security
- Non-Ferrous Metal /Anti-Cable Theft Reaction Units
- Vulnerability Assessments and Security Audits
- Development of Security Policies and Procedures
- Vital Area Identification
- Security Risk Assessment, Security Risk Analysis and Investigations
- CCTV Monitoring
- Event Security Management
- Security Consultation
- Security and Specialised Training, i.e. CCTV Monitoring, Tactical Firearms, Crowd Control, Incident Management, Security Skills Development Programmes, NKP, Firearm, Self Defence



Keys to Success

In order for Chippa Protection Services to operate in a successful and sustainable manner, a number of specific values have been instilled within the company's culture:

1. Continue to truly understand the target market customers to ensure that the correct product and service mix is available to meet their unique requirements.
2. Ensure an uncompromising commitment to the quality and reliability of the company's product and service offering.
3. Maintain and continue to establish excellent supplier relations, strategic alliances with key stakeholders and long-term relationships with customers to build brand awareness and ensure the long-term survival of the company.
4. Provide for the satisfaction of all customers and suppliers as they are extremely important to Chippa Protection Services.
5. Continue to establish a positive reputation through enforcing credibility, integrity and continued dedication to uphold the highest levels of customer service.
6. Draw on the experience and industry knowledge of the management team and employees so as to ensure that all customers can instil their trust in the company's ability to deliver on its promises.

Risk Management

Chippa Protection Services' ethos of upholding customer satisfaction levels and building the brand are clearly demonstrated through its service delivery. Further objectives to ensure the long-term survival of the company include:

1. Grow at a challenging yet manageable rate whilst remaining a good community and corporate citizen.
2. Be an intellectual and social asset to the community and environment.
3. Implement a solid marketing and networking strategy that is characterised by responsiveness and quality with the primary aim of increasing customers serviced and generating referral customers.
4. Utilise existing relationships to gain market share, as well as establish new relationships, which includes the exploration of potential synergies with 3rd party suppliers and community members.
5. Diligently follow the financial model of the company to ensure growth and profitability.
6. Sustain customer loyalty by offering customers added value, meaningful support and an unsurpassed customer experience.



Employee Pledge

The company's employees will enjoy a friendly, fair and supportive work environment, which respects diversity, innovation and hard work. The owners strongly believe in the empowerment and development of employees.

Community Responsibility

The company believes in adequate and continuous social investment. The management team will strive to participate in community projects and remain a responsible corporate citizen that is focused on giving back to the community. Chippa Protection Services' objective is to be known as a responsible company that invests in the community.

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CPS has reputable security training experience in dealing with some of the leading companies in South Africa. These include:

1. South African Police Service
2. PRASA/Metrorail
3. Free State Development Corporation
4. Department of Health
5. Protea Coin Security Services
6. G45 Security
7. Denel
8. ACSA
9. Allan Gray Security
10. Reshebile Security Services
11. Gold Reef Casino

Our excellence and experience in the field of training provides us with considerable capacity when it comes to equipping our security officers with the requisite suite of skills and competencies required by our clients. We are furthermore in a position to provide prompt re-training of personnel whenever this is required. Our Academy is presently being expanded and the facility comprises fully equipped lecture rooms and computerized audio visual learning aids.

CPS has its own SASSETA & Private Security Industry Regulation Authority accredited Training Academy with training centres throughout the RSA. This allows us to provide comprehensive security guarding services and to customize our training to suit the needs of our clients. Our Training Academy has a large database of trained, PSIRA registered security personnel. The Training Academy and our Database gives us the unique capability to provide large-scale services combined with great flexibility and agility, depending on the needs of the customer and of any dynamic threat environment. Our organisational ability to roll-out and adapt our services rapidly and at great speed is well known in the industry.



Personalised Protection Services



CHIPPA PROTECTION SERVICES

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