

WASTE MANAGEMENT
VEHICLE, PLANT & EQUIPMENT HIRE
COMMERCIAL & DOMESTIC COLLECTION
DISPOSAL & LANDFILL & MANAGEMENT
WASTE CLASSIFICATION & TREATMENT
AREA CLEANING & SITE REMEDIATION

Eastern Cape Branch – 33A, St. Marks Street, East London

Midrand Branch - Ground Floor, Sanlam Business Gateway, , Midrand.

Pretoria Branch: 1 Fountains Center, Andries Cilliers St., Pretoria

Cape Town Branch: Suite 6, 2nd Floor, 2 Adderley Street, Cape Town



BEE OWNERSHIP STRUCTURE

Chippa is a wholly-owned Black Economic Enterprise that has adopted a comprehensive Employment Equity Plan, which ensures that such issues are addressed in a structured and well-managed manner.

The company has been certified as a Level 3 contributor to BBBEE by independent SANAS Accredited BEE ratings agency

The company's ownership structure is as follows:

- 35% African Female
- 65% African Male

PROFESSIONAL MEMBERSHIP

- Waste Management Institute
- Wesgro
- Tradeworld
- SAOGA



Background

LEADING SERVICE SOLUTIONS DELIVERED THROUGH EXCEPTIONAL CUSTOMER SERVICE

Chippa is a dynamic Black Economic Empowerment company. We commenced operations in 2002 and have achieved a high level of sustained growth and job creation since.

We are a largely Service based enterprise, focusing on the following key areas- General Waste Management; Vehicle, Plant & Equipment Hire; Commercial & Domestic Collection; Disposal & Landfill Management; Waste Classification & Treatment; Site Remediation

Resources & Capacity & Experience

We have a fleet of specialised waste collection vehicles currently available to clients. In conjunction with our supplier partners, we are able to supply clients fleet & plant needs across a wide variety of industry applications and platforms.

We have secured a number of blue chip Municipal Clients across the country including the City of Cape Town, Tshwane Metro, Ekurhuleni Metro and Ethekwini Municipality to mention but a few.

We have experience in waste management services and offer our client bespoke management solutions tailored to their specific requirements. CWM is known for its reliability and consistency in delivering comprehensive, high-quality, flexible, customer-driven and intelligent solutions backed-up by rapid roll-out and management capabilities

Accredited Training

Our services are designed in conjunction with our clients to provide a value added waste management structure and thereby assist clients in the effective implementation of their growth strategies and provide organizational intelligence in reaching clearer answers to complex and specific organizational challenges..

Our Mission

To provide conclusive high quality services in order to position our clients competitively in the market place.

To improve client productivity and profitability based on superior understanding of market dynamics and the elimination of inefficiencies within client's production and delivery systems

Value-Added Service Proposition

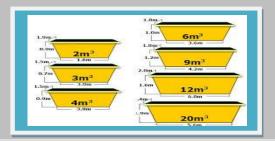
- 1. Partnership approach to service provision.
- 2. Creative, flexible and cost-effective Client solutions.
- 3. Provision of integrated, innovative and high quality services.
- Contribute meaningfully to Government's strategic plan of improving the quality
 of life through the provision of employment opportunities and the participation
 in social responsibility programmes.











LETTING & HIRING

TAILORED APPLICATIONS & SPECIALISED EQUIPMENT SOLUTIONS

Chippa has a broad range of Fleet & Equipment available for deployment to our clients:

Recognising that each client has an a unique operational requirement that needs to be fulfilled, we seek to supply a broad offering In conjunction with our supplier partners, we are able to supply clients fleet & plant needs across a wide variety of industry applications and platforms.

Fleet & Plant

Chippa has an extensive fleet of special application vehicles used for the collection, transportation and disposal of General Waste.

The vehicle range includes

- Mobile compaction units for the collection of compactable waste of all types,
- > Single and double axle trucks for the collection of open-top containers,
- Static compaction units;
- Excavators;
- Tractors
- TLB's
- Liquid Tankers.

In addition to our specialised fleet Chippa is able to supply client's needs for general purpose vehicles including:

- LDV Bakkies
- ➤ HLV Trucks
- Motor Cars

We also supply Various configurations and sizes of containers from 240-litre mobile refuse bins to 30m3 compactor bins, with configurations dependent on the composition of the waste streams, volumes generated, the potential for recycling and site limitations.

We have established long-standing relationships with suppliers and manufacturers We are able to supply our client's needs with constrained lead-times and I a cost effective manner.









Operational Reach

NATIONAL REACH ... LOCAL PRESENCE ... INDIVIDUALISED SOLUTIONS

CIH has regional offices located throughout South Africa's major metropolitan areas.

- 1. Pretoria
- 2. Midrand
- 3. Cape Town
- 4. Bloemfontein
- 5. Port Elizabeth
- 6. East London

Service Portfolio

BESPOKE SOLUTIONS OFFERING TRUE VALUE TO CUSTOMERS

- Solid Waste Management
- Vehicle, Plant & Equipment Hire
- Commercial & Domestic Collection
- Disposal & Landfill Management
- Safe Disposal Certificates
- Waste Classification & Treatment
- Area Cleaning & Site Remediation

Regulatory & Compliance

The regulatory system within which waste generators and waste management companies operate is undergoing dynamic development. In the following 12–24 months, by virtue of the development of new reporting requirements under the provisions of National, Provincial and Local Government legislation, it is envisaged that detailed information will have to be collected, collated and kept for audit Regulatory Audit purposes. Significant among these provisions are:

- National Environmental Management: Waste Act 59 of 2008
- > South African Waste Information System (SAWIS)
- Industry Waste Management Planning (IndWMP)
- Municipal By-Laws Promulgated pursuant to NEMA
- Waste Classification and Management System (WCMS) which is currently being developed by Department of Environmental Affairs



SOLID WASTE MANAGEMENT:

We operate a large fleet of specialised waste collection vehicles. Our fleet is subject to an ongoing maintenance and renewal programme. Vehicles include a range of units, tippers, & hooklifts. Our fleet is well maintained with a considerable life expectancy.

STAFF DEVELOPMENT & TRAINING

- Chippa has a strong in-House training division presenting a range of SETA Accredited Courses. We currently present SETA Learnerships to a variety of clients & incorporate ongoing staff training and upskilling into our training operations.
- At all points throughout this process we shall endeavour to maximise employment opportunities in the communities where we will operate. We believe existing experience in Community Based Collection places us in an excellent position to manage this process effectively.





Client Interface & Communication

- Chippa Waste Management allocates a project manager to each of our clients who will be available 24-hours.
- Operational Issues as may arise from time to time are addressed promptly with the goal of a 48 hour lead time for assessment, intervention and feed-back reporting. Where clients require rapid interim solutions we are able to implement haul orders on 2-hour notice.
- The project manager meets at least once a month with client's representatives for periodic reporting and planning at which meetings the month's operations will be discussed, written reports provided and planning conducted.







SHEQ

Occupational Health & Safety is a matter of critical importance to us. We strive to provide a safe and healthy environment in which our employees, visitors and customers can carryout their business. We firmly believe in and are committed to ensuring that our operations are carried out in a manner which ensures the health and safety of all.

Keys to Success

In order for Chippa to operate in a successful and sustainable manner, a number of specific values have been instilled within the company's culture:

- 1. Continue to truly understand the target market customers to ensure that the correct product and service mix is available to meet their unique requirements.
- 2. Ensure an uncompromising commitment to the quality and reliability of the company's product and service offering.
- 3. Maintain and continue to establish excellent supplier relations, strategic alliances with key stakeholders and long-term relationships with customers to build brand awareness and ensure the long-term survival of the company.
- 4. Provide for the satisfaction of all customers and suppliers as they are extremely important to Chippa
- 5. Continue to establish a positive reputation through enforcing credibility, integrity and continued dedication to uphold the highest levels of customer service.
- 6. Draw on the experience and industry knowledge of the management team and employees so as to ensure that all customers can instil their trust in the company's ability to deliver on its promises.

Employee Pledge

The company's employees will enjoy a friendly, fair and supportive work environment, which respects diversity, innovation and hard work. The owners strongly believe in the empowerment and development of employees.

Community Responsibility

The company believes in adequate and continuous social investment. The management team will strive to participate in community projects and remain a responsible corporate citizen that is focused on giving back to the community. Chippa's objective is to be known as a responsible company that invests in the community.

